# **Quincy Pham**

# UX Designer/Developer

EXPERIENCE

### **UX Designer/Developer**

Computing for All

Sept 2024 - Present

Currently partnering with UX and development team to prototype, design and deliver the UI and UX experience with a lean design process: research, design, test, and iterate. Specifically focusing on the design and development of the Employer onboarding experience on CFA's Talent Portal.

#### **Program Instructor**

Computing for All

Jan 2023 - Present

Facilitated student training sessions on Git, HTML, CSS, JavaScript, Development Life Cycle, UX design principles, Figma, wireframing, prototyping, brainstorming techniques, mind mapping, affinity mapping, user journey creation, value proposition development, and agile methodologies, including SCRUM.

# Web Experience Designer/Developer

The Seattle Public Library

Jul 2021 - Jan 2022

Redesigned and developed library online services. Collaborated with product and development teams on digital products to improve patron experience.

#### **System Administrator & Web Developer**

University of Washington

Oct 2013 - Oct 2015

Successfully resolved help tickets, provided technical solutions, created instructional guides, and implemented bug fixes for students and faculty, while also evaluating Google Analytics, conducting user research, defining metrics, planning, prototyping, presenting to non-technical teams, deploying applications, assessing results, and iteratively refining code to achieve objectives.

#### EDUCATION

#### **University of Washington**

Bachelor of Arts in Communications, Interactive Media 2012 - 2015, Seattle

## **General Assembly**

Computer Software Engineering Program

2020 - 2021, Seattle



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#### **Industry Knowledge**

User Experience
User Interface
Interaction Design
Wireframing
Prototyping
User Research
User Interviews
User-Centered Design
Accessibility Best Practices

#### **Tools & Technologies**

Figma, Adobe Creative Suite, UserTesting.com, WordPress, and more

#### **Development Skills**

HTML, CSS, JavaScript,
jQuery, NodeJS, Python, Java,
PHP, React, Next.js, Redux,
Django, MongoDB,
Mongoose, Express, EJS,
SQL, PostgreSQL, Angular,
TypeScript, SASS, Bootstrap,
Tailwind, Material UI

#### Languages

English

#### Social

quincypham.com linkedin.com/in/quincytpham